|  |  |  |
| --- | --- | --- |
|  | March 31, 2017  Sammy's Suits 1456 Main Street Albany, New York  Re: Demand for Refund Dear Mr. Taylor,  On February 21, 2017, Iordered a gray pinstripe suit from your store. Iwas measured by you and fitted with some of your samples . Iselected the fabr ics, which you gave me a small sample of to take home. As Iwas going to be leaving town for business, I paid for the suit and the shipping, which together cost a total of $2,736, and drove home that afternoon. When I received the suit three weeks later, it did not fit around my waist and the fabr ic was not the same as the sample I had been given.  I have made six attempts to call and discuss this with you, and each time we speak, you hang up on me. Whenever I try to visit the shop, it is closed.  Please send me a check or money order for $2,736 on or before May 15th, 2017 . Iwill happily return the suit once the payment has been received. If Ido not receive payment  by this date, Iwill file this case in small claims court. Assum ing I receive a judgment, which will be part of the public record and available to credit agenc ies, Iwill promptly follow all legal avenues to collect payment. You may reach me during at any time of day on my mobile at 202-555- 1234.  Sincerely,  Tom Thompson |  |