



Subject: My Apologies

Dear _____,

I want to apologize for mixing up the files for XYZ Company and ABC Company. My careless mistake hurt our sales pitches, and almost lost us two key clients.

When we work together on a sales pitch, I realize it is important that we can confidently rely on each other to complete our assignments. When I made a mistake, I let you down.

I am currently developing strategies to ensure that I never make that kind of sloppy error again. I have developed an even clearer organization for my online client files that will make it impossible for me to confuse one file for another. I have also spoken with our supervisor and explained that the error was completely my fault, not yours.

I understand that I have damaged our working relationship. However, I greatly value you as a colleague, and I believe that we have worked well together as a sales team in the past. I hope that you will be willing to work together in the future. Please let me know if there is anything else I can do to make this possible.

Sincerely,

